

# The *Luckylite News*

*Issue 8*

*November 2018*

## ***Reminder to all Bronze & Silver Service level customers***

The winter storage period will start at 00.00 on the 12th November until 15th April 2019. During this time access to your caravan will be available on foot, with trolleys in the carparks to assist you in moving any items to or from the caravan. If you wish to remove your caravan, then a charge of £20.00 will apply to each movement in or out of the site.

No charge will apply if you are leaving the site at the end of a normal payment period

## ***Payments***

From 1st. April 2019 the Government has decided that all businesses must file VAT returns directly from an accounts package, and all businesses have to install suitable software to enable this change of " Making Tax Digital "

For some time we have been stressing the need for all customers to follow our payments system - this is now even more important.

We have installed the software ready for this MTD change. All quarterly customers receive an automated email invoice giving the amount due and the Bank reference to use.

Please help us by paying not only the correct amount - not too little and not too much - yes, too much is just as much a problem with the automated system as too little - and put your correct Bank Reference as shown in the email.

Failure to do so from the next payment will result in us having to manually check the payments, and this has a cost. Our rules provide for a charge of £15.00 to cover the extra work, and this will now be applied.

***Thank you.***

***The Luckylite Team***