

# The *Luckylite News*

*Issue 5*

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## *Annual Invoices*

The annual invoices will shortly be emailed in batches to all customers, giving the option of monthly, quarterly, or annual discounted charges. If you have not received it by the 17th. March, please check your spam or bin, and if it is not there, contact the office - either tel 02392596597 or email sales@luckylite.co.uk

All the information is now available on the website, and no paper version will be dispatched.

**Please check** the website as there have been some amendments to the Rules and T's & C's.

We are relying on the information that we hold being up to date, so if you haven't already done so, please go online to [www.luckylite.co.uk](http://www.luckylite.co.uk) then: "**Customer login**" & follow the instructions to check & update your information. The same applies if there are any changes throughout the year - just login and update. This will be essential for the new system to operate fully and allow us to contact you if the need arises.

**Thank you.**

## *Payments*

Please help us by paying not only the correct amount - not too little and not too much - yes, too much is just as much a problem with the automated system as too little - and put your correct Bank Reference Number as shown on your email.

Note :- Charges will apply if we have to sort the payments manually - so please take care. As the prices are fixed for 2 years, you might like to consider setting up a payment schedule with your bank for the quarterly payments.

*The Luckylite Team*